

# **REPORT TO SRHD BOARD OF HEALTH**

## **COMMUNITY AND FAMILY SERVICES**

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# Building Resilient Communities



**Supporting Families,  
Connecting Neighbors,  
Strengthening Communities**

Community & Family Services

# 35 EXPERT STAFF

- ❖ MASTER'S PREPARED PROGRAM MANAGERS
- ❖ PUBLIC HEALTH NURSES
- ❖ HEALTH PROGRAM SPECIALISTS
- ❖ ADMINISTRATIVE SUPPORT

## STRENGTHS

Long Tenured

Recognized Expertise

Commitment to Public Health

## Challenges

Recruitment

Succession Planning

# PROGRAMS

❖ NURSE FAMILY PARTNERSHIP

❖ EARLY INTERVENTION PROGRAM

❖ INFANT TODDLER NETWORK

- ❖ UNIVERSAL DEVELOPMENTAL SCREENING

- ❖ CHILDREN WITH SPECIAL HEALTH CARE NEEDS

❖ ORAL HEALTH

❖ WEAVING BRIGHT FUTURES

- ❖ FOSTERING HEALTHY CONNECTIONS

❖ NEIGHBORHOODS MATTER

# TRENDS, RESULTS, CHALLENGES

## ENROLLEMENT TRENDS: INCREASED DEMAND

- ❖ Infant Toddler Network – 22% growth (March 2015 to March 2016) to 708 children
- ❖ Nurse Family Partnership – Capacity increase to 175 children
- ❖ Neighborhoods Matter – Community Requests for Service
- ❖ Children with Special Health Care Needs – Increased service needs for premature infants, autistic children, children with multiples diagnoses
- ❖ Weaving Bright Futures – Increased demand for community education about ACES and Resiliency Building

# TRENDS...CONTINUED

## OUTCOMES/RESULTS

- ❖ Meeting and Exceeding State and National Benchmarks
- ❖ High Client and Community Satisfaction
- ❖ Quality Improvement Projects in place
- ❖ Effective Partnerships across Community

# TRENDS...CONTINUED

## CHALLENGES

- ❖ Increasing Regulatory Requirements across programs
- ❖ Increasing complexity and numbers of high-risk clients and families
- ❖ Community health indicators – poverty, violence
- ❖ Effective, efficient utilization of resources

# FOCUSED DISCUSSION

## Neighborhoods Matter

*“We continue to help build residents’ capacity to navigate the systems necessary to make the changes that residents desire in their neighborhood” SRHD Staff member*

- ❖ East Central – Successes, Transition planned
- ❖ Northeast – Underway with priorities identified
- ❖ Airway Heights - Initial Implementation
- ❖ Future Considerations



# FOCUSED DISCUSSION

## Infant Toddler Network

*All (13) pediatric providers trained on Universal Development Screening indicated high satisfaction with training. Screening rates increased from .5% of well-child exams to 51%.*

### ❖ Increasing Numbers of Children

- ✓ Analysis of Trends
- ✓ Responding as a Community

### ❖ SRHD as Local Lead Agency

- ✓ Relationships with School Districts, Service Providers, Dept. of Early Learning

# FOCUSED DISCUSSION

## Weaving Bright Futures

*“She has been a light at the end of my tunnel. I am saddened our services are over. God Bless her always. She saved our home” WBF client*

### ❖ Adverse Childhood Experiences (**ACEs**) and Building Resiliency Work

❖ SRHD Publication

[1-2-3 Care Toolkit: A Trauma-Sensitive Toolkit for Caregivers of Children](#)

### ❖ Model of Service Delivery Evolution

❖ Sites for service

❖ Population foci – from individuals to groups to population bases

# QUESTIONS AND DISCUSSIONS

WE WELCOME YOUR ACCOMPANYING STAFF ON A HOME VISIT, SITE VISIT, NEIGHBORHOOD VISIT OR ATTENDANCE AT OUR MANAGER MEETING, PROGRAM MEETING OR DIVISION MEETING.

**THANK YOU VERY MUCH!**